If you have received parts that were inspected and/or detained by United States Customs and Border Patrol (CBP) and show signs of damage or improper packaging, please complete this form and return via fax to 1-239-236-1529 or email to anne@erai.com.

Company Name:

Company Contact:

Email:

Phone:

Date of Report Submission:

**Shipment Details:**

Date shipment received:

CBP Port of Entry:

Part Number(s) (please enter all part numbers of damaged parts involved in this shipment):

Total quantity of parts in shipment:

Total cost of goods of parts in shipment:

Parts shipped in (check one):

Reel  Trays Tubes  Other (please specify):

**Shipment Damage:**

Total quantity of **damaged** parts in shipment:

Total value of goods **damaged** in shipment: $

Description of damage to parts in received shipment:

Please be sure to provide photographs of the shipment, packaging and damaged parts to this report. Please email all images to [anne@erai.com](mailto:anne@erai.com).